



IN REPLY REFER TO:
L7615(YOSE-PM)

United States Department of the Interior

NATIONAL PARK SERVICE

Yosemite National Park
P. O. Box 577
Yosemite, California 95389

Memorandum

To: Ruth Middlecamp, Project Manager, Yosemite National Park

From: Superintendent, Yosemite National Park

Subject: NEPA and NHPA Clearance: 2012-016 Commercial Use Authorization - Tire Chain Sales (41526)

The Executive Leadership Team has reviewed the proposed project/action and completed its environmental assessment documentation, and we have determined that there:

- Will not be any effect on threatened, endangered, or rare species and/or their critical habitat.
- Will not be any effect on historical, cultural, or archeological resources.
- Will not be serious or long-term undesirable environmental or visual effects.

The subject proposed project, therefore, is now cleared for all NEPA and NHPA compliance requirements as presented above. Project plans and specifications are approved and construction and/or project implementation can commence.

For the proposed project actions to be within compliance requirements during construction and/or project implementation, the following mitigations must be adhered to:

- No mitigations identified.

For complete compliance information see PEPC Project 41526.

Don L. Neubacher

Enclosure (with attachments)

cc: Statutory Compliance File



Categorical Exclusion Form

Project: 2012-016 Commercial Use Authorization - Tire Chain Sales

PEPC Project Number: 41526

Project Description:

The Commercial Use Authorization (CUA) is a tool required by the National Park Service to regulate and oversee the commercial use of National Park Service lands, not regulated under a Concessions Management contract. This CUA, also known as a permit, is issued to companies or individuals conducting a commercial in-park business. As an in-park business the CUA Holder is allowed to sell Caltrans approved traction control devices known as tire chains or tire cables and collect payment inside of Yosemite National Park boundaries. This service is offered as a roadside service along designated road corridors of the park. These corridors include the El Portal Road, the Wawona Road and the Big Oak Flat Road. This CUA does not authorize the Holder to rent tire chains or cables. The permitted activity is to be conducted only in those areas of Yosemite National Park open to the public and authorized by the CUA. The CUA holder is required to obtain any additional permits or license required by law.

Project Locations:

Mariposa and Tuolumne Counties

Mitigations:

- No mitigations identified.

Describe the category used to exclude action from further NEPA analysis and indicate the number of the category (see Section 3-4 of DO-12):

A.6 Commercial use licenses involving no construction.

On the basis of the environmental impact information in the statutory compliance file, with which I am familiar, I am categorically excluding the described project from further NEPA analysis. No exceptional circumstances (e.g. all boxes in the ESF are marked "no") or conditions in Section 3-6 apply, and the action is fully described in Section 3-4 of DO-12.

//Don L. Neubacher//
Don L. Neubacher

//7/23/12//
Date

*The signed original of this document is on file at the
Environmental Planning and Compliance Office in
Yosemite National Park.*



ENVIRONMENTAL SCREENING FORM (ESF)

DO-12 APPENDIX 1

Date Form Initiated: 06/27/2012

Updated May 2007 - per 2004 Departmental Manual revisions and proposed Director's Order 12 changes

A. PROJECT INFORMATION

Park Name: Yosemite National Park
Project Title: 2012-016 Commercial Use Authorization - Tire Chain Sales
PEPC Project Number: 41526
Project Type: Permit - Commercial Use Authorization (CUP)
Project Location:
County, State: Mariposa & Tuolumne Counties, California
Project Leader: Ruth Middlecamp

Is project a hot topic (controversial or sensitive issues that should be brought to attention of Regional Director)? No

B. RESOURCE EFFECTS TO CONSIDER:

Identify potential effects to the following physical, natural, or cultural resources	No Effect	Negligible Effects	Minor Effects	Exceeds Minor Effects	Data Needed to Determine/Notes
1. Geologic resources – soils, bedrock, streambeds, etc.	No				
2. From geohazards	No				
3. Air quality	No				
4. Soundscapes	No				
5. Water quality or quantity	No				
6. Streamflow characteristics	No				
7. Marine or estuarine resources	No				

Identify potential effects to the following physical, natural, or cultural resources	No Effect	Negligible Effects	Minor Effects	Exceeds Minor Effects	Data Needed to Determine/Notes
8. Floodplains or wetlands	No				
9. Land use, including occupancy, income, values, ownership, type of use	No				
10. Rare or unusual vegetation – old growth timber, riparian, alpine	No				
11. Species of special concern (plant or animal; state or federal listed or proposed for listing) or their habitat	No				
12. Unique ecosystems, biosphere reserves, World Heritage Sites	No				Yosemite National Park is a World Heritage Site.
13. Unique or important wildlife or wildlife habitat	No				
14. Unique or important fish or fish habitat	No				
15. Introduce or promote non-native species (plant or animal)	No				
16. Recreation resources, including supply, demand, visitation, activities, etc.	No				
17. Visitor experience,	No				

Identify potential effects to the following physical, natural, or cultural resources	No Effect	Negligible Effects	Minor Effects	Exceeds Minor Effects	Data Needed to Determine/Notes
aesthetic resources					
18. Archeological resources	No				
19. Prehistoric/historic structure	No				
20. Cultural landscapes	No				
21. Ethnographic resources	No				
22. Museum collections (objects, specimens, and archival and manuscript collections)	No				
23. Socioeconomics, including employment, occupation, income changes, tax base, infrastructure	No				
24. Minority and low income populations, ethnography, size, migration patterns, etc.	No				
25. Energy resources	No				
26. Other agency or tribal land use plans or policies	No				
27. Resource, including energy, conservation potential, sustainability	No				

Identify potential effects to the following physical, natural, or cultural resources	No Effect	Negligible Effects	Minor Effects	Exceeds Minor Effects	Data Needed to Determine/Notes
28. Urban quality, gateway communities, etc.	No				
29. Long-term management of resources or land/resource productivity	No				
30. Other important environment resources (e.g. geothermal, paleontological resources)?	No				

C. MANDATORY CRITERIA

Mandatory Criteria: If implemented, would the proposal:	Yes	No	N/A	Comment or Data Needed to Determine
A. Have significant impacts on public health or safety?		No		
B. Have significant impacts on such natural resources and unique geographic characteristics as historic or cultural resources; park, recreation, or refuge lands; wilderness areas; wild or scenic rivers; national natural landmarks; sole or principal drinking water aquifers; prime farmlands; wetlands (Executive Order 11990); floodplains (Executive Order 11988); national monuments; migratory birds; and other ecologically significant or critical areas?		No		
C. Have highly controversial environmental effects or involve unresolved conflicts concerning alternative uses of available resources (NEPA section 102(2)(E))?		No		

Mandatory Criteria: If implemented, would the proposal:	Yes	No	N/A	Comment or Data Needed to Determine
D. Have highly uncertain and potentially significant environmental effects or involve unique or unknown environmental risks?		No		
E. Establish a precedent for future action or represent a decision in principle about future actions with potentially significant environmental effects?		No		
F. Have a direct relationship to other actions with individually insignificant, but cumulatively significant, environmental effects?		No		
G. Have significant impacts on properties listed or eligible for listing on the National Register of Historic Places, as determined by either the bureau or office?		No		
H. Have significant impacts on species listed or proposed to be listed on the List of Endangered or Threatened Species, or have significant impacts on designated Critical Habitat for these species?		No		
I. Violate a federal law, or a state, local, or tribal law or requirement imposed for the protection of the environment?		No		
J. Have a disproportionately high and adverse effect on low income or minority populations (Executive Order 12898)?		No		
K. Limit access to and ceremonial use of Indian sacred sites on federal lands by Indian religious practitioners or significantly adversely affect the physical integrity of such sacred sites (Executive Order 13007)?		No		
L. Contribute to the introduction, continued existence, or spread of noxious weeds or non-native		No		

Mandatory Criteria: If implemented, would the proposal:	Yes	No	N/A	Comment or Data Needed to Determine
invasive species known to occur in the area or actions that may promote the introduction, growth, or expansion of the range of such species (Federal Noxious Weed Control Act and Executive Order 13112)?				

D. OTHER INFORMATION

1. Are personnel preparing this form familiar with the site? Yes
- 1.A. Did personnel conduct a site visit? No
2. Is the project in an approved plan such as a General Management Plan or an Implementation Plan with an accompanying NEPA document? No
3. Are there any interested or affected agencies or parties? No
4. Has consultation with all affected agencies or tribes been completed? No
5. Are there any connected, cumulative, or similar actions as part of the proposed action? (e.g., other development projects in area or identified in GMP, adequate/available utilities to accomplish project) No

E. INTERDISCIPLINARY TEAM SIGNATORIES

<u>Interdisciplinary Team</u>	<u>Field of Expertise</u>
Don L. Neubacher	Superintendent
Woody Smeck	Deputy Superintendent
Michael Gauthier	Chief of Staff
Kathleen Morse	Chief of Planning
Randy Fong	Chief of Project Management
Teri Austin	Chief of Administration Management
Ed Walls	Chief of Facilities Management
Linda C. Mazzu	Chief of Resources Management & Science
Marty Nielson	Chief of Business and Revenue Management
Tom Medema	Chief of Interpretation and Education
Charles Cuvelier	Chief of Visitor and Resource Protection
Ruth Middlecamp	Project Leader
Ann Roberts	Acting Environmental Planning and Compliance Program
	Manager
Renea Kennecc	NEPA Specialist

F. SUPERVISORY SIGNATORY

Based on the environmental impact information contained in the statutory compliance file and in this environmental screening form, environmental documentation for this stage of the subject project is complete.

Recommended:

Compliance Specialists	Date
<u>//Renea Kennec//</u> Compliance Specialist – Renea Kennec	<u>//7/13/12//</u>
<u>//Ann Roberts//</u> Acting Compliance Program Manager – Ann Roberts	<u>//7/18/12//</u>
<u>//Randy Fong//</u> Chief, Project Management – Randy Fong	<u>//7-23-12//</u>

Approved:

Superintendent	Date
<u>//Don L. Neubacher//</u> Don L. Neubacher	<u>//7/23/12//</u>

The signed original of this document is on file at the Environmental Planning and Compliance Office in Yosemite National Park.



PARK ESF ADDENDUM

Today's Date: July 13, 2012

PROJECT INFORMATION

Park Name: Yosemite National Park
Project Title: 2012-016 Commercial Use Authorization - Tire Chain Sales
PEPC Project Number: 41526

Project Type: Permit - Commercial Use Authorization (CUP)
Project Location:
County, State: Mariposa & Tuolumne Counties, California
Project Leader: Ruth Middlecamp

PARK ESF ADDENDUM QUESTIONS & ANSWERS

ESF Addendum Questions	Yes	No	N/A	Data Needed to Determine/Notes
SPECIAL STATUS SPECIES CHECKLIST				
Listed or proposed threatened or endangered species (Federal or State)?		No		
Species of special concern (Federal or State)?		No		
Park rare plants or vegetation?		No		
Potential habitat for any special-status species listed above?		No		
NATIONAL HISTORIC PRESERVATION ACT CHECKLIST				
Entail ground disturbance?		No		
Are any archeological or ethnographic sites located within the area of potential effect?		No		
Entail alteration of a historic structure or cultural landscape?		No		
Has a National Register form been completed?		No		
Are there any structures on the park's List of Classified Structures in the area of potential effect?		No		
WILD AND SCENIC RIVERS ACT CHECKLIST				
Fall within a wild and scenic river corridor?	Yes			Merced River
Fall within the bed and banks AND will affect the free-		No		

ESF Addendum Questions	Yes	No	N/A	Data Needed to Determine/Notes
flow of the river?				
Have the possibility of affecting water quality of the area?		No		
Remain consistent with its river segment classification?	Yes			
Fall on a tributary of a Wild and Scenic River?		No		
Will the project encroach or intrude upon the Wild and Scenic River corridor?		No		
Will the project unreasonably diminish scenic, recreational, or fish and wildlife values?		No		
Consistent with the provisions in the Merced River Plan Settlement Agreement?	Yes			
WILDERNESS ACT CHECKLIST				
Within designated Wilderness?		No		
Within a Potential Wilderness Addition?		No		

UNITED STATES DEPARTMENT OF THE INTERIOR
National Park Service
YOSEMITE NATIONAL PARK
Commercial Use Authorization
(20## TIRE CHAIN SALES)

1. Holder
NAME

MAILING ADDRESS

EMAIL

TELEPHONE NUMBER

FAX NUMBER

Park Alpha Code: YOSE

Permit #: 8800-##-00 (Official Use Only)

Type of Use: Visitor Services

Date Authorization Approved: 07/2012
(PEPC ID# 41526 / YOSE Project# 2012-016)

Reviewed: 04/2012

Expires: 07/20##

2. The holder is hereby authorized to use the following described land or facilities in the above named area:
Areas within Yosemite National Park designated by the attached permit conditions.

3. The authorization begins October 15, 20##

4. The authorization expires on July 15, 20##

5. SUMMARY OF AUTHORIZED ACTIVITY: (see attached sheets for additional information and conditions) **The Holder is authorized to sell Caltrans approved tire traction devices for use on private and commercial vehicles within the El Portal Road and Big Oak Flat Road corridors, as approved by Yosemite National Park. (Reference Special Park Condition #17.)**

 Out-of-Park: The visitor services described above must originate and terminate outside of the boundaries of the park area. This authorization does not authorize the holder to advertise, solicit business, collect fees, or sell any goods or services within the boundaries of the park area.

XX **In-Park:** The visitor services described above must originate and be provided solely within the boundaries of the park area.

6. Authorizing legislation or other authority: **Section 18, P.L. 105-391: 16 USC 1, 1A; 36 CFR Parts 1-7**

7. NEPA Compliance: **CATEGORICALLY EXCLUDED** X EA/FONSI EIS OTHER APPROVED PLANS

8. NHPA Section 106 Compliance: No Effect **No Adverse Effect** X pursuant to **Special Conditions 36 & 37**

9. APPLICATION FEE Received Not Required Amount \$ 50.00 for new applications

10. LIABILITY INSURANCE: Required X Amount \$ (See condition # 4, on page 2 for amounts.)

11. COST RECOVERY: Required X Amount \$ 150.00

ISSUANCE of this authorization is subject to the attached conditions. The undersigned hereby accepts this authorization subject to the terms, covenants, obligations, and reservations, expressed or implied herein.

12. Signatures.

Authorization Holder: _____
Signature (Print Name) Title Date

Authorizing NPS Official: _____
Signature (Chief of Business & Revenue Management) for Superintendent Date

CONDITIONS OF THIS AUTHORIZATION

1. **False Information:** The Holder is prohibited from giving false information, to do so will be considered a breach of conditions and be grounds for revocation: [RE: 36 CFR 2.32(a)(3)].
2. **Compliance:** The Holder shall exercise this privilege subject to the supervision of the park area Superintendent. The Holder shall comply with all applicable laws and regulations of the area and terms and conditions of the authorization. The Holder must acquire all permits or licenses of State or local government, as applicable, necessary to provide the services described above, and, must operate in compliance with all applicable Federal, State, and local laws and regulations, including, without limitation, all applicable park area policies, procedures and regulations. The commercial services described above are to be provided to park area visitors at reasonable rates and under operating conditions satisfactory to the park area Superintendent.
3. **Liability:** This authorization is issued upon the express condition that the United States, its agents and employees shall be free from all liabilities and claims for damages and/or suits for or by reason of any injury, injuries:, or death to any person or persons or property of any kind whatsoever, whether to the person or property of the (Holder), its agents or employees, or third parties, from any cause or causes whatsoever while in or upon said premises or any part thereof during the term of this authorization or occasioned by any occupancy or use of said premises or any activity carried on by the (Holder) in connection herewith, and the (Holder) hereby covenants and agrees to indemnify, defend, save and hold harmless the United States, its agents, and employees from all liabilities, charges, expenses and costs on account of or by reason of any such injuries, deaths, liabilities, claims, suits or losses however occurring or damages growing out of the same.
4. **Insurance:** Holder agrees to carry comprehensive **general liability** insurance against claims occasioned by the action or omissions of the Holder, its agents and employees in carrying out activities and operations under this authorization. The policy shall be in the amount of, not less than **\$1,000,000.00 per occurrence, covering both bodily injury and property damage**, and **\$2,000,000 aggregate**. In addition, the Holder must carry products liability insurance against claims arising out of the use, handling or consumption of the product(s) being sold. The policy shall be in the amount of, not less than \$1,000,000 for the policy period. Insurance policies must be underwritten by a United States company naming the **“United States of America” (National Park Service, Yosemite National Park, PO Box 700, El Portal, CA 95318) as “Additional Insured”**. Holder agrees to have on file with the park copies of the above insurance with the proper endorsements.
5. **Cost Recovery:** Cost incurred by the park as a result of accepting and processing the application and managing and monitoring the authorization activity will be reimbursed by the Holder. Administrative costs and estimated costs for activities on site must be paid when the authorization is approved. If any additional costs are incurred by the park, the Holder will be billed at the conclusion of the authorization.
6. **Benefit:** Neither Members of, nor Delegates to Congress, or Resident Commissioners shall be admitted to any share or part of this authorization or derive, either directly or indirectly, any pecuniary benefit to arise therefrom: Provided, however, that nothing herein contained shall be construed to extend to any incorporated company, if the authorization be for the benefit of such corporation.
7. **Transfer of Authorization:** This authorization may not be transferred or assigned without the written consent of the park area Superintendent.
8. **Termination:** This authorization may be terminated upon breach of any of the conditions herein or at the discretion of the park area Superintendent.

9. **Renewal/Exclusion:** The Holder is not entitled to any preference to renewal of this authorization except to the extent otherwise expressly provided by law. This authorization is not exclusive and is not a concession contract.

10. **Rates:** The commercial services described above are to be provided to park area visitors at reasonable rates and under operating conditions satisfactory to the park area superintendent.

11. **Construction:** The Holder shall not construct any structures, fixtures or improvements in the park area. The Holder shall not engage in any groundbreaking activities without the express, written approval of the park area superintendent. The Holder shall not alter the physical condition of park resources or infrastructure. The removal of snow for access and safety will be allowed.

12. **Gross Receipts Report:** The Holder is to provide the park area Superintendent upon request (and, in any event, immediately after expiration of this authorization) a statement of its gross receipts from its activities under this authorization and any other specific information related to the Holder’s operations that the park area Superintendent may request, including but not limited to, visitor use statistics and resource impact assessments.

13. **Financial Accountability:** The Holder is to maintain an accounting system under which its accounts can be readily identified with its system of accounts classification. This accounting system must be capable of providing the information required by this authorization. The Holder grants the United States of America and the General Accounting Office access to its books and records at any time for the purpose of determining compliance with the terms and conditions of this authorization.

14. **Acknowledgement of Risk (Release of Liability):** NPS policy states that operators cannot require visitors (clients) to waive their right to hold CUA holders responsible for actions. **The Holder is not permitted to require clients to sign a waiver of liability statement or form, insurance disclaimer and/or indemnification agreement.**

**SPECIAL PARK CONDITIONS
For Chain Sales CUA**

Definitions:

PERMIT/AUTHORIZATION: these terms may be used interchangeably when referring to the Commercial Use Authorization.

CUA: Abbreviation for this permitting instrument, “Commercial Use Authorization”.

Holder: For the purpose of this authorization the word “Holder” shall mean the person and or company whose name is listed on page one of this permit as the Holder. The Holder shall be the responsible party in matters agreed to in this authorization.

Tire Chains: For the purpose of this permit the word “Chains” or “Tire Chains” will signify any temporary traction control device, approved by California Dept. of Transportation (Caltrans) and Yosemite National Park to be used for winter driving conditions.

Tire Chain Sales: For the purpose of this authorization the term “Tire Chain Sales” signifies the sale within Yosemite National Park of new Caltrans approved traction control devices *and tire chain adjusters*.

Chain Services: For the purpose of this permit the term “Chain Services” or “Tire Chain Services” denotes the chain installation of approved traction control tire devices onto a vehicle or the removal fo these devices from a vehicle.

14. **Proof of Authorization** – The sales person must carry a copy of this entire CUA and be prepared to present it at all park entrances and to any National Park Service (NPS) Ranger upon request.
15. **Compliance** –The Holder shall exercise this privilege subject to the supervision of the Superintendent, and shall comply with all applicable regulations of the area. The Holder will comply with any special instructions received from the Superintendent, or representative thereof, concerning commercial operations within Yosemite National Park.
16. **Business/Revenue Limits** - It is understood that the holder of this CUA shall not develop a business based on revenues generated through sales within Yosemite National Park which exceed the gross yearly earnings of \$25,000.00. Revenues exceeding the \$25,000 limit will result in the non-renewal of future Chain Sales CUA's.
17. **Location**: This authorization allows the Holder to conduct sales of traction control devices at roadside chain control areas along **the El Portal Road between Parkline and the Hwy 140/120 Junction area, and along the Big Oak Flat Road from the Tamarack Creek chain control to the Big Meadow chain control area**. Sales outside of the authorized area may be made only on an emergency basis, and only if requested by an authorized Park Protection Ranger. The Holder is not to initiate the request to move the operation to an area outside of the locations listed in this CUA. **In all cases, the Holder is required to adhere to the instructions of on-site NPS Rangers or road maintenance personnel, with regard to appropriate location for tire chain sales.**
18. **Rate Review** – All rates charged to the public by the CUA Holder for commercial services authorized by this CUA shall be reasonable and appropriate for the type and quality of services required and authorized under the CUA. Rates must be submitted to the National Park Service for review. A list of proposed sales prices must be submitted with this permit. Upon request from the Office of Special Park Uses, the Holder must provide the National Park Service with an invoice showing the purchase price of the sale items along with the mark up and final sale prices offered to the public.
19. **Emergency Delivery Rates**: (See **Condition #31** regarding Emergency Tire Chain Delivery.) The delivery service fee may not exceed the maximum rates listed below. No other charges may be added for the delivery service except those fees allowed for sale of the chains and installation, if required.) Rates may not be changed without prior written authorization by the Superintendent, as an amendment to the Holder's CUA.

Delivery Service Maximum Charge:

Day Rates (8:00 AM - :5:00 PM) : Not to exceed \$6.00/mile.

Night Rates (5:00 PM - 8:00 AM) : Not to exceed \$7.00/mile.

Mileage charged for one way travel only; beginning at location of initial contact and ending at the point of delivery.

Mileage must be shown on payment receipt.

20. **Entry Fees** – Entrance fees are waived for the Holder only while conducting the authorized activity. Attempting to avoid payment of appropriate fees is a violation of federal law. **Any attempt to avoid paying required entrance fees will result in the revocation of the CUA and the Holder will be subject to criminal prosecution..**

21. **Safety** - The Holder shall take every reasonable precaution to ensure the safety of its clients, other Park visitors, and Park employees.
22. **Age Restriction** – Employees selling chains must be at least 18 years of age and have experience with the proper sizing of chains for vehicles.
23. **Pre-notification** - The Holder must advise clients of the cost of the chains prior to the sale and inform the client if there is an additional charge for installation and/or removal. If a sign is used the sign must measure a minimum of 12" x 24" up to a maximum of 18" x 36". The letters shall be a minimum of 4 inches high with a minimum brush stroke of 5/8 inch. The Holder may not display any advertising other than the company name, sales options and fees. (See note in **condition #24** below)
24. **Fee Receipt** - Upon completing the tire chains sale, the Holder **must** give the motorist a receipt showing the Holder's name, the service rendered and fee that was charged. (Note: If the Holder also holds a Chain Installation permit, the customer may be issued a single receipt for both transactions, however, for annual reporting purposes, data for tire chain sales must be kept separate from that of the tire chain installations.)
25. **Interference with Traffic** – The Holder is not allowed to stand or work within the lanes maintained for through traffic. He/she must remain in the area designated for chain service and sales. Interference with, stopping, or controlling traffic by flagging, signs, arm movements, lights, etc. so as to interfere with the orderly movement of traffic is prohibited.
26. **Sizing**: Tire chains may only be sold for the tire size specified by the manufacturer of the device.
(Special Park Conditions Continued)
27. **Tire Chain Resale**: The sale of used traction control devices is prohibited under this authorization.
28. **Tire Chain Rentals**: Unless specifically authorized in writing by the Superintendent, rental of traction control devices is prohibited.
29. **Tire Chain Installation**: This permit in no way authorizes the Holder to install tire chains. A separate Chain Installation permit must be obtained through the Office of Special Park Uses.
30. **Sale of Miscellaneous Items**: Unless specifically authorized in writing by the Superintendent, sale of items within the park boundary, other than traction control devices and tire chain adjusters, is prohibited.
31. **Emergency Tire Chain Delivery**: Tire chains may be delivered to a park location outside of the assigned service area only when requested by an authorized Park Ranger. The park ranger must deem that a situation exists requiring chains to be delivered and then initiate the request for chains to be delivered. (Road and weather conditions can change quickly. The Ranger's ability to maintain open traffic lanes or quickly clear stranded vehicles can be aided by the option to request the permit Holder to deliver chains to their location.)
32. **Complaints** – The Holder shall conduct business in a professional and courteous manner. Any person issued a CUA who is found to have displayed poor customer service, giving misleading statements concerning the necessity for the purchase of chains, misrepresenting road conditions or requirements regarding chain regulations, or causing complaints relative to his/her conduct may be required by the Superintendent to surrender his/her CUA.
33. **Holder Vehicle** - The Holder may park a single vehicle in a location designated by the National Park Service, within a chain control area, if safe to do so, while engaged in the activities authorized by this CUA.

34. **Professionalism** - Due to the public image of persons conducting business in Yosemite National Park, the Holder shall present a positive, professional image in both dress and demeanor while providing tire chain installation and removal services, commensurate with the tasks associated the activity, and considering the climatic conditions. *(As a safety measure, the holder should consider wearing high visibility color clothing for greater visibility when working in traffic areas and during inclement weather.)*
35. **Clean up** – All areas used by the Holder to conduct the authorized activity must be left clean and all debris and garbage carried out of the Park for disposal.
36. **Natural, Cultural & Historic Resource Protection** - To the degree that the permitted activity may impact the natural, cultural and/or historic resources of the park; the Holder shall ensure that the Park’s geological, biological, historical and archeological resources are not disturbed.
37. **Protection of Natural Resources & Cultural Artifacts (Historic and Prehistoric)**
The Holder will not disturb, remove, or allow clients to disturb or remove any natural and/or historic and/or cultural artifacts from the Park including arrowheads, rock mortars, glass bottles/jars or similar artifacts. Rocks, flowers, plants and parts of plants (alive or dead) as well as other natural resources may not be removed.
38. **Cigarette Butts** – The Holder must provide a container for disposal of cigarette butts. Cigarette butts are considered to be litter and must not be left on the ground.
39. **Warming Fires** – The Holder may use an OSHA approved propane heater for personal warmth during inclement weather. The heater must be kept in an area away from the main chain service area. The use of an open flame fire is prohibited.
40. **Drugs & Alcohol** – The Holder may not consume any alcoholic beverage or be under the influence of alcohol (BAC 0.01 or higher) and/or a controlled substance while engaged in the permitted activity. Possession and/or use of a controlled substance and/or evidence of being under the influence of alcohol (BAC 0.01 or higher) or drugs will result in the immediate termination of this CUA.
41. **Annual Survey** – The Holder is required to complete and return the annual survey form to the Office of Special Park Uses by close of business on **July 15, 20##**. The information required by this document will include a total of all tire chains sold and fees collected for chain sales within the park, along with a request to issue a permit for the following year if desired. (The information on this report must not include monies collected for chain installations. A separate form will be sent to use for reporting chain installation activities.)